

FX Order Watch User Guide

Business Internet Banking



Manage your FX needs easily with our digital solutions



Insights

Make informed FX decisions according to tailored insights and live charts



Order Watch

Set up your currency pair, target exchange rate and order amount. Once your target exchange rate has been reached, your order will be processed automatically



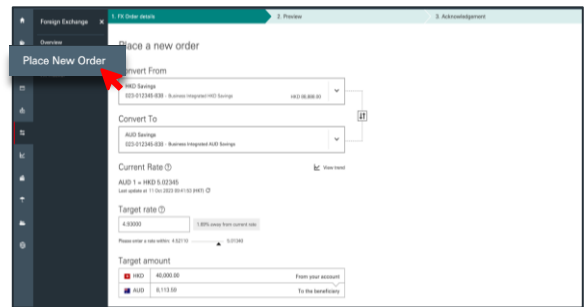
Rate Alert

Set up your target exchange rate and get notifications via your preferred channel once it has been reached

Step
1

Select Function

Select 'Foreign Exchange' at homepage and select 'Place New Order' from the left menu.



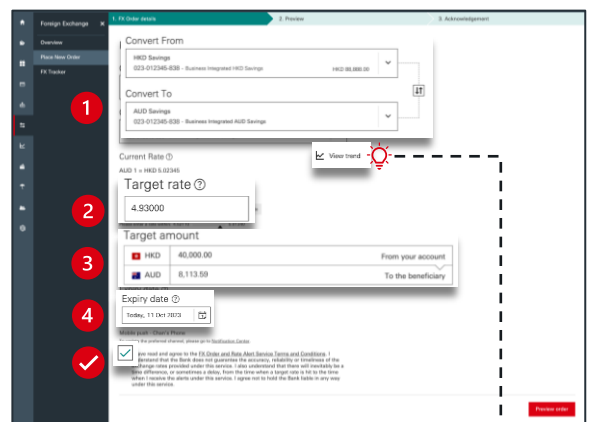
Step
2

Place a new order

The page will ask you to provide FX order details.

Please fill in the following relevant information:

- 1 Accounts that 'Convert From' and 'Convert To'
 - 2 'Target rate'
 - 3 'Target Amount'
 - 4 'Expiry date'
- Check the box to confirm 'I have read and agree to the FX Order and Rate Alert Services Terms & Conditions'



Tips: Make good use of 'View Trend' function to view FX live chart for better insights before setting your 'Target rate'.



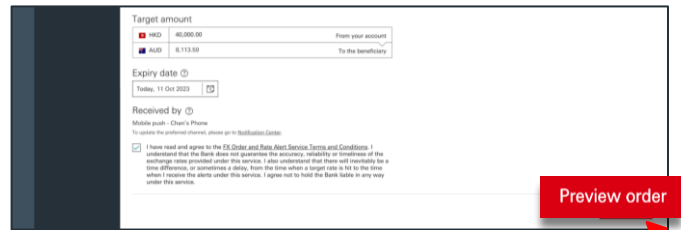
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Step 3 Preview and confirm order

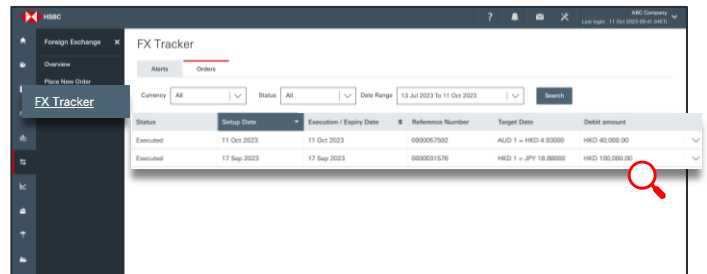
Click **'Preview Order'** to preview the order details.

Click **'Confirm Order'** to place the order.



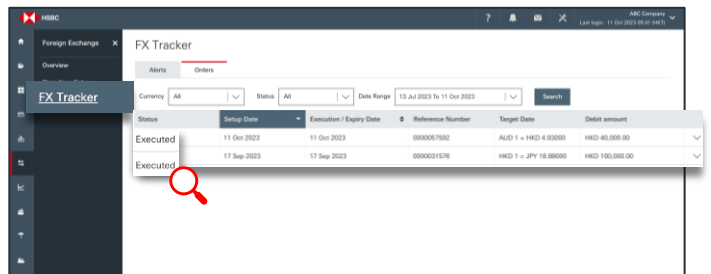
Step 4 View your orders

By using **'FX Tracker'**, you may view your order status, setup date, execution / expiry date, reference number, target rate, and debit amount.



Step 5 Automatically exchange foreign currencies

After placing the order, when the target FX rate is reached, the app will automatically exchange the foreign currency for you. **'Executed'** means that the foreign currencies have been successfully exchanged.



Related article & more information



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Currency conversion risk - the value of your foreign currency and RMB deposit will be subject to the risk of exchange rate fluctuation. If you choose to convert your foreign currency and RMB deposit to other currencies at an exchange rate that is less favourable than the exchange rate in which you made your original conversion to that foreign currency and RMB, you may suffer loss in principal.

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FX Order Watch User Guide

HSBC HK Business Express mobile app



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Rate Alert

Set up your target exchange rate and get notifications via your preferred channel once it has been reached

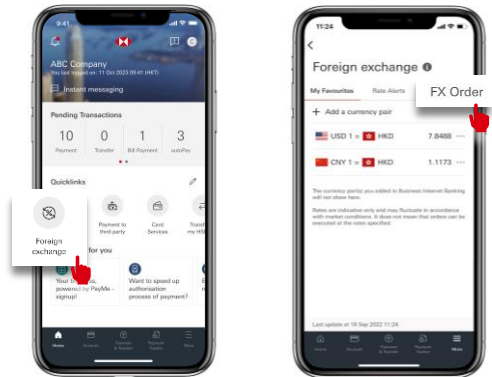
Step 1

Select Function

Log on to HSBC HK Business Express mobile app.

Select 'Foreign Exchange' at homepage.

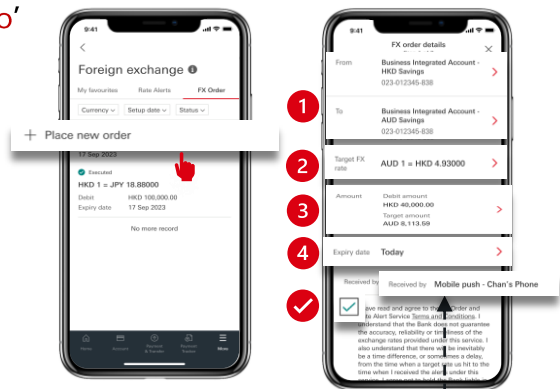
Select 'FX Order' from the menu bar.



Step 2

Place a new order

- 1 Accounts that 'Convert From' and 'Convert To'
 - 2 'Target FX rate'
 - 3 'Target Amount'
 - 4 'Expiry date'
- ✓ Check the box to confirm 'I have read and agree to the FX Order and Rate Alert Services Terms & Conditions'



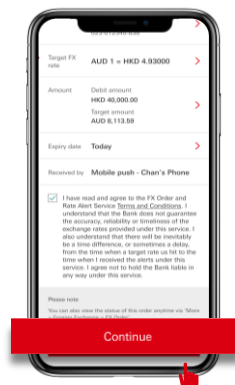
💡 Tips: Update your preferred channel to receive push notification once the target FX rate is reached.

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HSBC HK Business Express mobile app

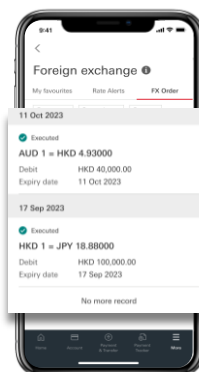
Step 3 Preview and confirm order

Click **'Continue'** to preview and check the order content. Then, click **'Confirm'** to confirm the order.



Step 4 View your orders

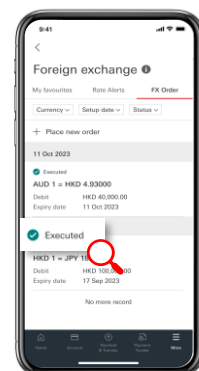
Under **'FX Order'**, you may view your new and previous orders with their order status, execution / expiry date, target rate, debit amount and more details.



Step 5 Automatically exchange foreign currencies

After placing the order, when the target FX rate is reached, the app will automatically exchange the foreign currency for you.

'Executed' means that the foreign currencies have been successfully exchanged.



Related article & more information



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